

CignaLinks

Spain

Welcome

More access. Less hassle.

It's like an upgrade from business class to first class. It's CignaLinks® Spain - a great health plan that's been made even better.

By joining forces with Cigna Spain, we're able to offer you access to quality care with a network of more than 22,000 health care professionals and facilities. Plus, it makes the claims process even easier. In-network benefits are covered at 100%, minimizing out-of-pocket costs and the need to file claims. It's enhanced health coverage created with you in mind.

Two cards are better than one.

When you're in Spain, take your CignaLinks ID card to any health care professional or facility. If you need health care when you're outside of Spain, use your global Cigna ID card and claim form instead. Either way, you'll get the care that's right for you, no matter where life takes you.

Cigna Global Health Benefits®

Offered by: Cigna Health and Life Insurance Company or its affiliates.



Need to find a doctor? We'll help.

If you need assistance finding the right doctor or hospital, go to **CignaEnvoy.com**. From there:

- ▶ Log in with your ID number and password.
- ▶ Click the "Find Health Care" tab.
- ▶ Select "Country" from drop-down.
- ▶ Follow the directions on the screen.

If you prefer, you can call our global service center. Within Spain, dial **900.11.11.30** and from any other location, contact us at **+44.(0)1475.492.197**. You can even reverse the charges. Our multilingual customer service representatives are ready to help you find the appropriate health care professional or facility for your individual needs.



An innovative approach to health care

A few quick tips.

Maybe you stay in the network to keep your health care simple and cost effective. Or maybe you prefer the flexibility to see whomever you want. Either way, here are some things to remember.

If you see someone in-network, remember to show your ID card and a valid form of identification – like a passport or driver’s license. When you visit an in-network health care professional or facility, there are often no forms to fill out or out-of-pocket costs.

If you visit an out-of-network health care professional or facility, you may need to pay for the services when you are treated. While you may have some out-of-pocket costs, you can file a claim for reimbursement with your standard Cigna claim form. Depending on your coverage, you may be reimbursed for some or all of your costs. For more details, please review your plan documents.

Remember that dental, vision, chiropractic, outpatient prescription drugs, and some other services are not covered under CignaLinks Spain. If they are covered by your Cigna global plan, you can still use these services, pay out-of-pocket, and then file a claim for reimbursement.

It makes health care easier and it helps you get the personal attention you deserve. It's CignaLinks Spain and it's just one of the ways Cigna helps provide easy access to quality health care around the world.



We're here for you. Anytime you need us.

Our global service center is open 24 hours a day, seven days a week. To reach us from within Spain, dial **900.11.11.30**. From any other location, contact us at **+44.(0)1475.492.197**. You can always reverse the charges.



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